# GLACIER HILLS FAQ'S

#### CAN I USE ANY CATERER OR BARTENDER?

You are allowed to use any caterer or bartender you please. We do not require your bartender to be licensed, but we do highly recommend it. Selling food or beverages (i.e., operating a cash bar) is **not allowed** without prior approval. All State and Local laws in regards to alcohol must be followed.

#### ARE THERE ANY RESTRICTIONS ON DECORATIONS?

We do not allow open flames anywhere inside or outside of the hall or chapel unless in designated fire pits. If you would like to use lit candles, they must be in a jar, glass container, or votive holder. Nails, screws, staples, and strong adhesives are not permitted in the venue. Command hooks are not permitted on the dry wall in the Hall. The use of confetti, glitter, and similar materials are not allowed inside or outside of the venue.

#### CAN I HANG DECORATIONS FROM THE BEAMS?

Yes, we allow you to hang decorations from the beams. When doing so, we ask that you use the hooks that are already in the beams or Command hooks.

# IS THERE HEAT OR AIR CONDITIONING?

There is heat and air conditioning in The Hall and can be set to your preference. The Chapel does not have heat or air conditioning. Heating units are only allowed based on prior approval by The Department.

# WILL THERE BE STAFF TO HELP SET UP AND CLEAN UP?

We do not have staff available for setup/cleanup, but we do provide cleaning supplies. Clean up required includes wiping the tables, emptying the garbages, etc, and removing your personal belongings. Park staff will come through after the event and do a full inspection of the property and thorough cleaning.

## IS THERE STAFF ON SITE DURING MY EVENT?

There is no staff on site during your event, but in case of emergencies, there will be several numbers provided for you in the event you need to get in contact with park staff.

## DO MY GUESTS HAVE TO PAY FOR PARK ENTRY?

No, your guests do not need to pay an entrance fee during your event. If you will be accessing the park the day before/after, we will provide you with an event code to give to your vendors and guests.

### IS THERE OVERNIGHT PARKING AVAILABLE?

Overnight parking is available and encouraged to avoid drinking and driving. You or your guests are welcome to come pick up vehicles the following day before your scheduled check out time.

#### HOW MANY GUESTS DOES THE CHAPEL SEAT?

The ceremony area sits 160 people depending on how close people are sitting.

#### ARE THERE CHAIRS PROVIDED IF I WANT TO HAVE AN OUTDOOR CEREMONY?

The only chairs provided are the 200 white padded chairs that are in The Hall. You are welcome to use these chairs for an outdoor ceremony if you would like, but you will be responsible for moving these chairs to and from the outdoor ceremony space. Chairs cannot be left outside overnight or used in inclement weather.

## CAN I BRING A LARGE TENT FOR OUTDOOR USE?

Yes, we do allow you to bring or rent a tent to be used at your event. If you're planning on doing so, please let us know in advance.

## WHEN WILL I RECEIVE MY DAMAGE DEPOSIT?

If the payment was made via check, the damage deposits are returned via mail approximately 2-3 weeks after your event and subject to the status of the facility upon inspection. If the payment was made via credit card, the damage deposit will be refunded to the card within 5-7 business days.

# **CAN I BRING MY DOG?**

Yes! Dogs are welcome in the Hall/Chapel upon request.

# HOW MUCH DO I NEED TO PAY IN ORDER TO SECURE A DATE?

We require a 50% down payment and a signed contract in order to secure a date for your event.

# WHAT TIME DO I NEED TO CHECK OUT OF THE HALL AND CHAPEL ON WEEKENDS?

All guests and vendors must be out of the Hall and Chapel by midnight Friday and Saturday night.

## DO YOU HAVE VENDOR RECOMMENDATIONS?

Yes! We do have recommendations listed on our website at washcowisco.gov/venues

# WHAT ARE THE RULES FOR THE FIRE PIT?

What are the rules for the fire pit? Firewood can be purchased through our website and will be delivered to the site prior to your event.

## HOW DO I RENT KAYAKS AND PADDLEBOARDS?

Kayaks and paddleboards are available on a first come, first serve basis through our website.

# WHAT DOES A PRICE BREAKDOWN LOOK LIKE?

Rental Fee: Varies

Reservation/Processing Fee: 3% of the Total Cost

Cleaning/Maintenance Fees: \$175.00 Refundable Damage Deposit: \$500.00

Tax: Varies